

Text us at 544487 to Report Outages

Reporting an outage is easy! Just text "OUT" to 544487.

To register for text messaging, text **REG** to **544487** (LIGHTS). Once you're signed up, be sure to save 544487 as a contact to make reporting an outage as easy as possible. Message and data rates may apply. You can send the following commands for outage and account updates:

REG:	Register for text messages (Requires account number and zip code)
OUT:	Report a power outage
STAT:	Obtain status on a reported outage
BAL:	Obtain your account balance
HELP:	Get a list of keywords and link to FAQs
PAUSE:	Temporarily stop receiving alerts
RESUME:	Reactivate alerts
STOP:	Stop current alert you received
STOP ALL:	Stop all alerts
NICK:	Create a nickname for your account. This may be helpful if you need to retrieve information from multiple accounts (max 12 characters, no spaces or special characters)